

GRASSROOTS II



Glory Hole's Garden Project

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We have some very exciting news. The Glory Hole received a generous grant from the Wal-Mart Foundation as well as a donation from Simone Machamer, a part-time Juneau resident, who made a pledge through her charitable fund at the Juneau Community Foundation, for the Glory Hole garden project. The project is in the preliminary stages of development at this point but the plan is to create a garden of edibles, vegetables and herbs, partly on the Glory Hole roof and partly in the back of the Glory Hole building. Half of the garden and its produce will go to and be worked on by the Glory Hole patrons and community service volunteers, while the other half will be open to the public and follow the community garden model. There are many reasons for wanting to create the garden. First of all, consistent with our mission to improve physical and spiritual health of those most in need, we really wanted to improve the physical well being of the Glory Hole patrons through supplementing their diet with fresh vegetables and herbs and giving them an opportunity to engage in healthy physical activity through gardening. We wanted to do something about our patrons' emotional well being and outlook on life through providing them with an opportunity to engage in a meaningful and productive activity. We also wanted to contribute to the community that sustains us through giving something back. The Glory Hole Community Garden will be a vibrant

Statistics

January - October of 2009

Days: 304

Meals Served: 40,230

Night Beds Provided: 6951

The Glory Hole Website

In the last addition of Grassroots, we asked for a volunteer to work on our website. Our call was answered and the Glory Hole website is operating even though still undergoing changes. Please check us out at www.feedjuneau.org and thank

you so much to Robert Billideau who voluntarily designs and maintains the website. Some of the highlights of the website are the electronic donations option, online calendar of volunteer dinner groups, and listings of needs and events.

Glory Hole's Garden Project (continued)

addition to the downtown area and provide residents without land with a place to grow food. Last but not least, through having this project we wanted to continue to raise awareness and understanding of the homeless issue in Juneau as well as to facilitate more interaction between different population segments.

This truly is a community project. Several organizations and individuals are providing support through sharing expertise, labor, advice, and ideas. Darren Snyder of UAF's Cooperative Extension and a creator of several

community gardens in the Juneau area is heading the garden design efforts. We are also extremely lucky to have Robin Gilcrist, UAS Assistant Professor, Chris Mertl a landscape architect, and Judy Shurburne on these efforts. The Juneau Garden Club has pledged their support, as well as SAGA, and the Juneau Commission on Sustainability, with one of the commissioners, Robert Bellagh, designing a compost system, which will eliminate food waste. We anticipate that the construction aspects of the project will be completed this fall

and the vegetables will begin growing next spring and be harvested during next summer and fall. David Depew is creating the inside portion of the garden which will provide vegetables through the winter. If you would like to help with the project in any way or to contribute your expertise and advice, please contact Mariya at 586-4159 or thegloryhole@gci.net or Darren Snyder at darren.snyder@uaf.edu. If you would like to contribute funds to the garden project, please complete the form on page eight of this newsletter.

Assessing How Well Non-Profits Are Run *By John Gaguine*

We all know that the Glory Hole is a very efficient organization – it spends a very high percentage of the funds it takes in on program services (i.e., running the shelter) and relatively little on general management and fundraising, and it pays its employees reasonable salaries. But what about other non-profit organizations that may solicit you for donations, or to which you already donate? How do you find out if they are “lean and mean,” or bloated and inefficient?

There are two readily accessible websites that enable donors and would-be donors to evaluate non-profit organizations with tax-exempt status under the federal tax code. (Generally, if a person can

deduct donations to an organization from his or her personal income, that organization is classified under section 501(c)(3) of the tax code, so that such organizations are usually referred to as 501(c)(3) entities.) The one that I refer to most often is www.guidestar.org. Guidestar, which is itself a 501(c)(3) entity and hence accepts tax-deductible donations, has the annual tax returns (Form 990s) which 501(c)(3)'s must file for tens of thousands of groups, large and small. And these returns – designed in large part, I believe, to allow the public to assess charities – contain much important information.

I look at three specific areas of the Form 990s when I am evaluating a 501(c)(3). First, on page two of the return, the organization is required to break down how it spends its money – how much it spends on program services, general management and administration, and fundraising. If I find that a high percentage goes to fundraising, I will not donate to that organization. A high percentage for management and administration is, in my view, not as bad as a high percentage for fundraising, but is still less than ideal.

**The fruit of Faith is Love and the
fruit of Love is Service.**
~ Mother Teresa

A couple of caveats here. First, some organizations include with

Empty Bowls 2009

The Glory Hole's Empty Bowls Event was a great success. Despite of the fact that our corporate and business sponsorship dropped significantly from the prior years, the difference was made up in ticket sales that went up by almost 200 tickets from last year. The silent auction, new event of the year raised a good amount of money, helping to make up the difference.

The event would not have been possible without the support of many individual and group volunteers. We would like once again to thank Collette Costa, who is a community treasure and whose incredibly beautiful voice, generosity of spirit, and professionalism made this year's Empty Bowls a truly special event. Thank you to Tom Locher and Aurora Strings for the lovely music and the fact that year after year they performs at the Empty Bowls, gracing the event with wonderful sounds of their music.

Many Thanks to Our Big Sponsors

Flint Hills Resources

Sealaska Corporation

Goldbelt Corporation

Alaska Seafood Processors

Harri's Plumbing and Heating

North Pacific Erectors

Capital Copy

Valley Lumber

Rainbow Foods

Commercial Signs and Printing

Thank you also:

The Canvas Community Space

Family Practice Physicians Inc

Rainbow Foods

Bowls of Gratitude

A Very Special Thank You To: Jeremy Kane & The UAS Ceramics Department *

The Glory Hole Staff * Aaron Elmore * Sharon Malaby * Jetta Whitaker *

Ted Heslin * The Rotary Club * Girl Scouts * People To People *

Thank you to the Amazing Potters and Bowl Makers

Juneau High School Ceramics Department

Janeann Eric and Evan Twelker

UAS Ceramics Department

Betty Bell and Bell Pottery

Canvas and Joyce Paine



Thank you to the Musicians

Kim Nee

Neil Slotnick

Don Gotschall

James Voelckers

Paul Voelckers



* Collette Costa

* Tom Locher

* Marc Morgan

* Mary DeSmet and Greg Burger of Full Circle Music

Thank You

The Glory Hole would not function without the help of Juneau's Faith Based Organizations, the community of Juneau, individuals, and businesses. The great dinners, computer expertise, accounting expertise, mental health counseling for our patrons, this newsletter, all are all possible through volunteer efforts, ensuring that we are able to function within our modest budget. We are very grateful for what the community does for us and would like to thank you, officially for all you have done. If we forgot to include you in this section, please forgive us as we are still fine-tuning this system.

- Valley Paint Center
- RENDEZVOUS HOTEL AND BAR
- Yard Care Professionals
- Southeast Alaska Board of Realtors
- Alaska Airlines
- Allison Browne
- North Pacific Erectors
- Laura Lucas
- Rainbow Foods
- Family Practice Physicians
- Southeast Management
- Juneau Youth Services
- Benito & Frances Gaguine Foundation
- The Skaggs Foundation
- PEO SISTERHOOD
- ALPHA GAMMA CHARTER No 1946
- St. Brendan's Episcopal Church
- Douglas Community UMC
- Resurrection Lutheran Church
- Chapel by the Lake
- Northern Lights
- Juneau Foursquare Church Reallife
- Cathedral of the Nativity
- St. Brendan's Episcopal Church
- Church of the Holy Trinity
- Chapel by the Lake
- Region I Elca Synod
- Juneau Cooperative Church Council
- Resurrection Lutheran Church
- Community of Christian Women Northern Lights
- Cathedral of the Nativity
- Sheppard of the Valley
- Calvinist Church
- Eagle Wings
- St. Paul's
- United Universalists
- Robert Billadeau
- Will Muldoon
- Ann and Michael Dombkowski
- Mary and Jonathan Anderson
- Chris Mertl
- Rev. Larry Olson
- Judy Sherburne
- Dave Depew
- Christopher D. Wallace
- George Partlow
- G. Ken Truitt
- Lewis S. Miller
- Lois Payne
- Patricia Judson
- Odette Foster
- Nico and Susan Bus
- Patrick Leamer
- Nancy and Dean Davis
- M. Katharine Heumann
- Marsha Bennett
- Mary and Ernie Ellefson
- Mary R. Komakhuk
- Michael Partlow
- Karl Hegy
- Paul and Karen Dillon
- Joyce Iven
- Jetta Whittaker
- James Lowell
- City and Borough of Juneau
- Christopher Brown
- Dean D. Rasmuson
- Elizabeth McDonough
- Frances Biles
- Rhonda Biles
- Richard Carlson
- Roberta S. Warfield
- Roy Paschal
- Samuel and Joyce Smith
- Sonja Koukel
- Susan Pagenkopf
- W. Jensen
- Wendy Hamilton
- Stephen J. Pearson
- Katy Jordan

Assessing How Well Non-Profits Are Run (continued)

their fundraising letters supposedly educational materials, e.g., a pamphlet on the dangers of disease X and how to avoid contracting it. They then allocate a part of the cost of the fundraising drive to program services, claiming that the information sent out is part of their public education function. You can find at the bottom of page 2 of the Form 990 whether the entity is doing this, and, if so, how much of the cost of the fundraising campaign is being claimed as a program service. I usually add this amount back into the fundraising costs when I am assessing the 501(c)(3).

Second, some 501(c)(3)'s – hospitals, for example – take in a tremendous amount of money for providing services. For these entities just comparing the fundraising costs to the entity's total revenues does not give a meaningful ratio. Rather one should look at the amount of money that the entity raises through contributions, and see what its fundraising costs are as a percentage of that figure. If an entity raises \$1,000,000 through con-

tributions, but spends \$800,000 to raise that amount, I would avoid contributing to that entity.

The other areas of the Form 990 that I look at are on page 4 of the 990 and page 1 of the Schedule A, which always accompanies the 990. Page 4 lists the directors and officers of the organization, and what they are paid, if over

\$50,000. Page 1 of Schedule A lists the same information for the highest paid employees other than officers, and the highest paid contractors with the organization (e.g., fundraisers, lawyers, accountants, consultants). Page 1 also shows how many employees are being paid over \$50,000, and how many contractors are receiving that amount or more. I have stopped contributing to organizations that I had supported when I learned that they were paying their CEO nearly half a million dollars, or that three employees living in a small

city with a low cost of living were each earning over \$200,000.

The other website that I look at is www.give.org. This website is presented by the BBB Wise Giving Alliance, which was formed in 2001 with the merger of the National Charities Information Bureau and the Council of Better Business Bureaus

*How far that little candle
throws his beams!
So shines a good deed I
n a naughty world.*

*~William Shakespeare,
Merchant of Venice*

Foundation and its Philanthropic Advisory Service. You will only find the larger, primarily national 501(c)(3)'s on this site. You will find a good breakdown of an entity's income and expenditures, but not the salary information that you can find on a Form 990. You will also find whether the entity meets the 19 standards that the Wise Giving Alliance has decided that a 501(c)(3) should meet.

If you would like more information on this, please feel free to call John Gaguine at 907-789-2986.

Glory Hole Improvements

A huge thank you goes out to Harri's Plumbing and North Pacific Erectors for renovating our formerly gross and currently beautiful bathrooms. Because of their great work and generosity, our bathrooms are now operating and are not a hazardous jungle of mold, wetness, and ugliness. Both companies were great to work with, competent, professional, friendly,

and efficient.

Another improvement comes to the Glory Hole because of the generous support from the Rasmuson Foundation, State of Alaska Community Initiative Grant, and donations from you. We are getting new ranges, ovens, a dishwasher, and freezer fridge unit. All these improvements are long over due.

Also a great thank you to Building Trades for participating in the United Way's Day of Caring Program and fixing up our facility, as well as Northern Light Church Youth group for painting the dining hall, SAGA and Learning Connection for all the great work they have done, as well as to all the patrons and community service volunteers.

{ Note from the Director }

I am very much enjoying working at the Glory Hole. This summer was busy and we had many visitors from the lower 48 as well as other countries. We always appreciate the opportunity to visit with people, show them what we are doing, hear about their interests in shelter, charity, and working with community, and we have historically appreciated their donations. This year, the donations from cruise ship passengers were very small as compared to last year. Overall, the level of individual donations is down by 25%. We have been making up for this loss with grants but it is extremely hard to get grants for general operating funds. With the Holiday Season well upon us, I am hoping that the community that is always so extremely generous towards those in need, will come through again, as you always have for the Glory Hole. When you are considering doing something kind and wonderful this Holiday Season, please consider donating money to the Glory Hole. I assure you that your money will go directly towards helping those most in need, and towards keeping the facility, staffed, warm, and providing shelter, food, and hospitality to those most in need, as we have for over 25 years.

Chicken Thighs and Grace

There are times in our lives when we discover that God surely has a sense of humor, and at the same time, we are reminded of the rewards of His grace. My personal experience occurred in about 1980 or 1981 down at the "old Glory Hole," a small, dark, and crowded space which usually fed simple dinners to 60 to 75 people.

On this particular Sunday I was cooking with my friends Myra and Dick Bennett, and we had grandly decided to cook chicken thighs, a real fancy dinner compared to what was usually served. We planned our menu, shopped, and headed down to the Glory Hole to start cooking. Before long the chicken was in the oven cooking away and we sat around finishing up the other items.

A patron came in and after smelling the delicious aroma, asked what was for dinner. Proudly we said "Oven baked

chicken thighs, potatoes and gravy, and veggies." To our chagrin he immediately went outside and yelled down the street, "They're serving chicken tonight, we're having chicken thighs!" We gasped with horror – what if we ran out of food, what if there wasn't enough, what if, what if, what if?????

I opened the oven and counted – yup, there were exactly 68 big fat juicy chicken thighs cooking away. Myra and I looked at each other and we felt some doubt and anxiety. Soon enough the food was ready; chicken done crisp and brown, piles of mashed potatoes, and 2-3 carafes of gravy. We were as ready as we ever were going to be.....

The line filled up quickly and snaked out of the building and down the street. We began serving the meal and it seemed as if the gravy was

pouring forth in a never ending supply, mountains of potatoes were placed on plates, and one by one the pile of chicken thighs grew smaller and smaller.

You've probably guessed by now what happened. We served exactly 68 people that evening – every single person had a chicken thigh with gravy and potatoes, plus veggies. As Myra and I finished up serving and began the clean up we had to shake our heads. How did this lucky thing happen? It didn't take us long to figure it out. Chalk it up to luck, happenstance, or God's Grace down at the Glory Hole. We chose to believe the latter. I think about that evening of chicken thighs and Grace every now and then and remember the wonderful experience. The patrons received what they needed, and Myra, Dick, and I also received what we needed. Amen.

Thanksgiving is not that far away and we are getting ready to distribute our Thanksgiving Food Boxes. Please help us with any of the items below.

We need the following items:

- 300 turkeys
- 400 cans of green beans
- 500 cans of cranberry jelly
- 350 boxes of stuffing
- 350 packages of frozen dinner rolls
- 250 pies (frozen or already baked)
- 350 packages of gravy mix
- 100 lb of butter
- 400 small packages of milk or cream
- A LOT OF POTATOES



**If we could all hear one another's prayers,
God might be relieved of some of his burdens.**

For those who are camping:

- 5-7 gallon propane tanks
- Working propane heaters (small)
- Donations of money made out to the Glory Hole to purchase propane for people
- 2X4s (does not matter what shape they are in)
- 2X6s (does not matter what shape they are in)
- Pallets
- Plywood
- Air mattresses
- Foam pads
- Sleeping bags
- Backpacks
- Tents
- Tarps

Everyday Needs

We always need coffee and oatmeal.

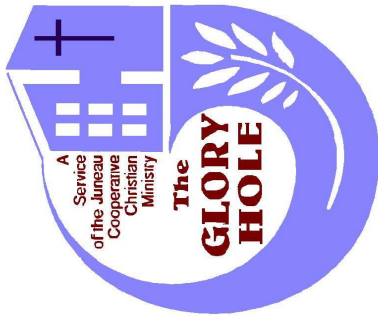
- Hot Sauce
- Maple Syrup
- Honey
- Other Condiments
- Towels and dish clothes
- Toothpaste and toothbrushes
- Clothing:
 - * Long underwear
 - * Coats
 - * Shoes [especially warm shoes for men and women (women's shoes over size 8 please)]

Thank you so much to those who already provided some of these items.

The response has been wonderful.

247 S. Franklin Street
Open 24 Hours a day
365 days a year

**Food
Shelter
Hospitality**



We're on the web:

www.feedjuneau.org



247 S. Franklin Street
Open 24 Hours a day
365 days a year
**Food
Shelter
Hospitality**

PLEASE INCLUDE THIS FORM WITH YOUR DONATION AND THANK YOU!

Your contribution will help us continue serving those most in need.

Name: _____ () Cash () Check **Amount \$:** _____

Credit Card: () Visa () Master Card () American Express

Credit Card Number: _____ **Expiration Date:** _____

Address: _____ **Phone Number:** _____

Comments: _____
